

## Managers Qualifications

Unlike other retail operations, we have the honor of serving, on a daily basis, the best customers in the country — “Veterans of the United States Armed Forces and those who care for them.”

A career with VCS requires dedication, commitment to excellence, professionalism, leadership, and a passion to serve others. The rewards are numerous, both professionally and personally. You will become part of a family that values service to country, diversity, family-friendly principles, upward mobility, advancement opportunities, and professional development. We are on par with the best retail/food service companies in the industry.



- ★ College degree preferred.
- ★ Directly related management experience that reflects a high level of achievement and performance...preferably with a major regional or nationwide retailer...or with a major “fast food” or restaurant chain.
- ★ Strong leadership skills...the ability to lead by personal example with sensitivity to the needs of others... a commitment to the importance of training and developing subordinates and instilling a customer-service focused “team” attitude within the VCS workforce.
- ★ A strong work ethic with a high level of energy and desire to achieve.
- ★ Excellent communication and interpersonal skills... the ability to enthusiastically motivate the workforce to achieve established sales and customer service goals.
- ★ The ability to quickly adapt to the requirements of a fast-paced, ever-changing work environment.
- ★ A willingness to relocate according to the needs of VCS.

Send your resumé to:

VCS Central Office  
Associate Director, Resources & Support  
#1 Jefferson Barracks Road, Bldg 25  
St. Louis, MO 63125

Phone | 314-845-1213  
Fax | 314-845-1203  
Email | [vcsjob@va.gov](mailto:vcsjob@va.gov)

[www.vacanteen.va.gov](http://www.vacanteen.va.gov)

## Career Opportunities

VCS is an Equal Employment Opportunity and Affirmative Action employer. Qualified, eligible Veterans receive preference in employment.

Reasonable accommodation is provided to persons with disabilities.





*Marilyn Iverson*  
VCS Director

VCS operates PatriotStores in VA Medical Centers throughout the United States and Puerto Rico. More than 3,600 Management and Customer Service Associates provide retail, food, vending, and other services to the thousands of customers who visit our stores and other VCS facilities. VCS' annual sales exceed \$400 million per year.



## VCS Benefits

- ★ **COMPREHENSIVE TRAINING PROGRAM**  
Structured to individual needs and experience levels.
- ★ **COMPETITIVE SALARIES**  
Plus cost-of-living and annual performance bonus programs.
- ★ **HEALTH, DENTAL, AND LIFE INSURANCE**  
High and low benefit group medical plans and life insurance policies available according to individual or family needs, cost shared by VCS.
- ★ **WORKERS COMPENSATION INSURANCE**  
VCS paid compensation and medical treatment of on-the-job injury or illness.
- ★ **VACATION LEAVE**  
13-26 working days per year depending on total years of federal and active duty military service, up to 240 hours can be carried-over from year to year.
- ★ **SICK LEAVE**  
13 working days per year, unlimited accumulation.
- ★ **PAID HOLIDAYS**  
10 paid federal holidays each year.
- ★ **LIBERAL RETIREMENT PROGRAM**  
VCS managers participate in the Federal Employees Retirement System (FERS). FERS incorporates Social Security Benefits, a Basic Benefits Plan, and VCS contributions to a tax-deferred Thrift Savings Plan equal to 1% of basic salary.

- ★ **THRIFT SAVINGS PLAN (TSP)**  
A tax-deferred retirement savings and investment program. Individuals can choose to contribute a percentage of basic pay subject to an IRS maximum, including the 1% contributed under FERS, for persons who do contribute to the TSP, VCS will match up to 5% of basic pay.

## Relocation Benefits

VCS operates PatriotStores throughout the United States and Puerto Rico. VCS managers may be asked to accept positions that will allow them to relocate.

When training is successfully completed, or for subsequent relocations, VCS provides the following benefits: (certain eligibility requirements and reimbursement limitations contained in the Federal Travel Regulations apply)

- ★ Transportation of household goods
- ★ Travel of employee and eligible family members
- ★ Temporary lodging allowances